

Give your training the prestige of national status

Benchmark your in-house training and gain nationally recognised qualifications.

Many successful businesses are choosing to add value and credibility to their existing in-house training by linking employee achievement to New Zealand Qualification Authority (NZQA) standards.

It's straightforward where structured training and evidence collection or performance measurement occurs in a workplace. Your business continues to use the same training and evidence collection, but with the advantage of being seen to meet national standards.

With ServiceIQ's Qual Link service, you'll raise the value of your training and save money and time ensuring that consistent standards are met.



Benefits for your business

Qual Linking your training to NZQA standards helps you to:

- ▶ establish and uphold high standards across the business
- ▶ motivate and upskill employees
- ▶ save money on external assessment
- ▶ attract and retain valued employees
- ▶ save time and money with a skilled and productive team
- ▶ help trainees gain new skills in line with your business
- ▶ assess all employees' training regardless of role or skill level

- ▶ build individual and team confidence quickly
- ▶ award your employees with New Zealand qualifications
- ▶ increase the credibility of your brand.

Benefits for your employees

Qual Linking your training to NZQA standards helps your employees at all levels:

- ▶ gain important new skills and qualifications
- ▶ increase their understanding of the business
- ▶ understand the importance of their role
- ▶ enjoy more job satisfaction
- ▶ develop their career.

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How ServiceIQ's Qual Link process works for your business

A comprehensive mapping exercise and gap analysis is carried out to benchmark your existing or proposed workplace training and evidence collection, against an appropriate qualification and the component unit standards.

Additional advice is provided to address any gaps, and sign up and credit reporting processes are agreed.

- ▶ This process works equally well with paper-based or electronic systems, and any blend of more traditional assessments through to recording of competence within a performance management system.



Why ServiceIQ?

ServiceIQ is your industry-endorsed training partner committed to helping you build a successful business through world-class customer service. We are the Industry Training Organisation (ITO) for the service industry and our experts develop top quality on-job training programmes that make a positive difference for businesses of all sizes, right across New Zealand.

Talk to us

Qual Link is just one of many ServiceIQ services and products that will benefit your business and employees. Talk to your expert ServiceIQ Sector Advisor for no obligation advice on programmes to fit your needs.