



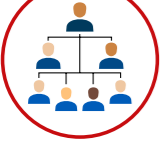


# Initiatives for the Wellington service sector



	2017		2018				2019		Future	
	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2		
 <p><b>Attract and retain people with the right attitude and aptitude</b></p>	Mobilise resources, assign owners, and agree to action plans	1.1 Explore options for recruitment, induction and early training to help attract and retain the right people								
		1.2 Develop an understanding of what the “Wellington offer” is, to provide consistent service quality across the Wellington region								
		1.3 Promote a community response to addressing service sector skill shortages								
				1.4 Raise awareness with schools, students and parents of the service sector as a career choice						
 <p><b>Increase the number of school leavers transitioning into the sector</b></p>	Mobilise resources, assign owners, and agree to action plans	2.1 Increase the number of Gateway programmes operating with Wellington schools								
		2.2 Explore Youth Guarantee innovations								
		2.3 Support the roll-out of Vocational Pathways in schools								
						2.4 Explore portal option that can provide a pathway that links Gateway and potential employers				
 <p><b>Increase access to and engagement with training</b></p>	Mobilise resources, assign owners, and agree to action plans	3.1 Ensure businesses are aware of what training material and resources are available to help develop their employees								
		3.2 Develop insights into how training increases engagement and motivates staff, therefore providing return on investment								
 <p><b>Develop and maintain high quality qualifications and programmes that meet the needs of industry</b></p>	Mobilise resources, assign owners, and agree to action plans	4.1 Work with Wellington region service sector to review career pathways								
						4.2 Incorporate resources into training and qualification materials to support service sector businesses in attracting and selecting the right people				
						4.3 Incorporate resources into training and qualification materials relating to new employee induction				
 <p><b>Improve business and management capability</b></p>	Mobilise resources, assign owners, and agree to action plans					6.1 Explore communication initiatives that incorporate multiple communication channels, catering to all age groups				
		6.2 Build leadership capability through management and leadership training packages for the service sector								
		6.3 Explore ways to support employer recruitment processes								