

The McDonald's OASIS Programme

HERE'S A STARTER FOR A CAREER IN HOSPITALITY

Hospitality is an exciting career choice with loads of possibilities – from food preparation, serving customers and cooking up a storm to running a restaurant, and managing the whole business.

The McDonald's OASIS (Offering Assistance to Students in Schools) is a gateway programme that gives students interested in a hospitality career the chance to get real hands-on work experience with this world-leading business. It's also a big help for students who want to move into a hospitality job and develop a rewarding career when school finishes.

On the menu

Students on OASIS get to work with the team in a local McDonald's restaurant. They'll learn important skills that are right up with industry standards including: food safety, customer service, personal presentation and teamwork.

They will also gain nationally recognised unit standards that can lead to a New Zealand qualification in hospitality.

The OASIS programme was introduced by ServiceIQ and McDonald's to support hospitality training in schools.

Benefits for students

- ▶ Get an introduction to an exciting career in hospitality
- ▶ Learn from a global leader that offers genuine career development
- ▶ Gain credits towards a nationally recognised qualification
- ▶ Get real experience in a real workplace
- ▶ Enjoy the camaraderie from working as part of a team
- ▶ Learn great industry skills and knowledge essential for a hospitality career
- ▶ Learn in a fully supportive environment.

How it works

Students gain their work experience with one shift a week over 5 to 6 weeks at a McDonald's restaurant that's close to home. Training for each student is 30 hours in total and the schedule is agreed with the student, their school and McDonald's.

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please contact ServiceIQ:
0800 863 693
schools@ServiceIQ.org.nz
ServiceIQ.org.nz



School 2 Career

Menu

While finding out what it's like to work in the different McDonald's stations - including kitchen, drive-through and customer check-out – students will be assessed in these unit standards:

Unit	Title	Level	Credits
167	Practice food safety in a food business	2	4
14462	Maintain personal presentation and greet customers in the hospitality industry	2	2
14443	Pack food and beverage orders for takeaway in a commercial environment	2	2
19587	Perform crew duties in a quick service restaurant	2	2
25496	Serve customers in a quick service restaurant	2	4
Total Credits			14

How to get started

To get your students started on the McDonald's OASIS programme, please contact one of the ServiceIQ Schools team who will talk you through the process and the programme. Simply email: schools@ServiceIQ.org.nz

Why ServiceIQ?

ServiceIQ is the training partner for the hospitality sector and many others in the service industry. We help hundreds of businesses build success through world-class customer service, and we help young New Zealand students get a head-start with skills they need for a satisfying career and employment in the service industry.

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