

# The McDonald's OASIS Programme

## HERE'S A STARTER FOR A CAREER IN HOSPITALITY



**Hospitality is an exciting career choice with loads of possibilities – from food preparation, serving customers and cooking up a storm to running a restaurant, and managing the whole business.**

The McDonald's OASIS (Offering Assistance to Students in Schools) is a gateway programme that gives students interested in a hospitality career the chance to get real hands-on work experience with this world-leading business. It's also a big help for students who want to move into a hospitality job and develop a rewarding career when school finishes.

### On the menu

Students on OASIS get to work with the team in a local McDonald's restaurant. They'll learn important skills that are right up with industry standards including: food safety, customer service, personal presentation and teamwork. They will also gain nationally recognised unit standards.

The OASIS programme was introduced by ServiceIQ and McDonald's to support hospitality training in schools.

### How it works

Students gain their work experience with one shift a week over six weeks at a McDonald's restaurant that's close to home. Training for each student is 30 hours in total and the schedule is agreed with the student, their school and McDonald's.

### TALK TO US

**Service IQ**  
SMARTER PEOPLE FOR  
SMARTER BUSINESSES

For more information  
please contact ServiceIQ:  
0800 863 693  
schools@ServiceIQ.org.nz  
**ServiceIQ.org.nz**



## School 2 Career

### Benefits for students

- ▶ Get an introduction to an exciting career in hospitality.
- ▶ Learn from a global leader that offers genuine career development.
- ▶ Gain credits towards a nationally recognised qualification.
- ▶ Get real experience in a real workplace.
- ▶ Enjoy the camaraderie from working as part of a team.
- ▶ Learn great industry skills and knowledge essential for a hospitality career.
- ▶ Learn in a fully supportive environment.

### Programme details

Cost of programme is \$235 +GST per student and results in a McDonalds OASIS Work Experience Programme Certificate. The certificate is made up of a set range of unit standards and credits which can be used towards the students NCEA Level 2 Qualification and a Vocational Pathway.

### Menu

While finding out what it's like to work in the different McDonald's stations – including kitchen, drive-through and customer check-out – students will be assessed in these unit standards:

Unit	Title	Level	Credits
167	Practise food safety methods in a food business under supervision	2	4
62	Maintain personal presentation and a positive attitude in a workplace involving customer contact	2	3
14443	Pack food and beverage orders for takeaway in a commercial hospitality environment	2	2
29529	Serve customers under supervision in a quick service restaurant	2	4
29530	Perform crew duties under supervision in a quick service restaurant	2	2
28145	Interact with customers in a service delivery context	2	2
<b>Total Credits</b>			<b>17</b>

### Why ServiceIQ?

ServiceIQ is the training partner for the hospitality sector and many others in the service industry. We help hundreds of businesses build success through world-class customer service, and we help young New Zealand students get a head-start with skills they need for a satisfying career and employment in the service industry.

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