



Lead the way in distribution excellence

New Zealand Apprenticeship in Distribution

A high-performing distribution operation doesn't just move goods, it keeps businesses running and customers satisfied. To achieve this, you need people who don't just follow processes but lead by example with advanced skills and confidence.

The New Zealand Apprenticeship in Distribution is designed to take your talented team members beyond the basics. It develops skilled professionals who can manage processes, monitor quality, and lead teams, all while keeping your business efficient, compliant, and customer focused.

Delivered entirely on-the-job at a pace that works for your business, this apprenticeship combines practical experience with nationally recognised qualifications to set your people, and your organisation apart.

Programme Features – Skills for success

Your future leaders will gain advanced knowledge and leadership skills. Among much more, they will learn how to:

- ▶ apply and monitor health, safety, and security practices
- ▶ communicate and lead effectively across teams and customers
- ▶ apply and maintain Standard Operating Procedures and the Code of Conduct
- ▶ manage the receipt, storage, and dispatch of goods to high standards
- ▶ maintain inventory and stock accuracy
- ▶ ensure quality control during storage and delivery
- ▶ lead and monitor productivity systems in a busy distribution environment
- ▶ handle challenges, risks, and problem-solving to keep operations on track
- ▶ support and develop team performance for business success.

Find out more: www.ServiceIQ.org.nz/training/retail/distribution-programmes

ServiceIQ
Industry Qualifications

We are the workplace training specialist for service sector employers in aviation, hospitality, retail, travel, tourism, and museums. We help our customers succeed by growing their talent.

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