



Find out more!

Special delivery! Monitoring skills

New Zealand Certificate in Distribution (Level 4)

Your employees with several years' distribution experience maybe expert pickers, packers and warehouse operators you can rely on keep the business on-track.

But it takes extra skills and know-how for them to make the move into monitoring and maintaining a top quality distribution service. By training on-job, your people can develop the knowledge they need to ensure processes and procedures are up to standard, and every product, package and pallet is logged, tracked and handled with the best care, from arrival and storage to despatch and delivery to customers.

This programme is ideal for developing the strengths and skills of your more experienced warehouse employees, giving them the opportunity to take on more responsibility and add even more value to your business.

It involves a mix of theory and practical skills and is easily achieved by your employees on-the-job, and at a pace that works for your business.

Programme features – Skills for success

Your experienced employees develop the skills and knowledge that are essential for a successful and sustainable distribution business.

The programme covers:

- ▶ monitoring and maintaining health and safety practices
- ▶ monitoring and maintaining interactions with staff, managers and customers
- ▶ monitoring and maintaining the application of Standard Operation Procedures and the Code of Conduct in a distribution environment
- ▶ monitoring and maintaining the receipt and dispatch of goods in a distribution environment
- ▶ monitoring and maintaining the store operations and productivity systems in a distribution environment.

Find out more: www.ServiceIQ.org.nz/training/retail/distribution-programmes

ServiceIQ
Industry Qualifications

We are the workplace training specialist for service sector employers in aviation, hospitality, retail, travel, tourism, and museums. We help our customers succeed by growing their talent.

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