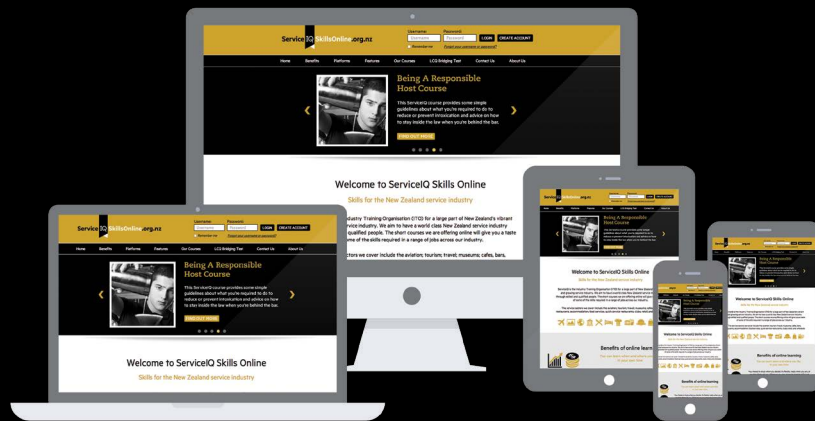


Practical Skills for Successful Businesses

New skills online anywhere, anytime!
Start staff training today



Introduction to Visitor Experience

A great way to up-skill quickly and easily, and be ready to make the right impression with visitors



Responsible Server Skills

Arm your bar staff with the knowledge they need to protect your customers, your licence and their career.



Being a responsible gambling host

Meets the training requirements under the pokies and TAB regulations.



Introduction to preventing theft and fraud

Identifying and preventing opportunities to steal from your business.



Introduction to customer service skills

All the basics for anyone working in hospitality. Don't start work without it.



Resolving customer complaints effectively

Never let an unhappy customer walk out your door – address complaints swiftly.



Introduction to consumer legislation

Avoid embarrassing and expensive mistakes for just \$25.