

School 2 Career

Countdown **seeds** Programme

OPEN THE DOOR TO A CAREER IN RETAIL!



Retail is an exciting career choice with loads of possibilities – from helping customers, stock management, marketing, to running a store.

SEEDS (Students Entering Employment Developing Skills) is a Gateway Programme that gives students a chance to get valuable work experience in supermarket retail and help make the transition from school into a career.

Students will gain credits that can be used towards a nationally recognised New Zealand Certificate in Retail. This could also lead to a career in retail or a pathway into a butchery or bakery apprenticeship. They'll be supported all the way and learn important skills in line with industry standards including: customer service; personal presentation; food safety; product knowledge and teamwork.

How it works

Students will be supplied with customised learning resources, clear development plans and support from the Schools Transitions Advisor who will keep their school up to date. Students' work will be assessed by ServiceIQ.

Benefits for students

- ▶ Get an introduction to an exciting career in supermarket retail.
- ▶ Gain credits towards a nationally recognised qualification.
- ▶ Get real experience in a real workplace.
- ▶ Enjoy the camaraderie from working as part of a team.
- ▶ Learn great industry skills and knowledge essential for a retail career.
- ▶ Learn in a fully supportive environment.

For more information please contact ServiceIQ | 0800 863 693 | schools@ServiceIQ.org.nz

ServiceIQ
TePūkenga

WOOLWORTHS
NEW ZEALAND


countdown

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Programme details

The SEEDS Programme is made up of 22 credits covering the fundamentals in customer service identified by the industry as essential for the retail workplace. The programme involves work experience plus pre-workplace support.

It costs \$500 +GST per student and results in a SEEDS Countdown certificate. The certificate is made up of a set menu of credits (see below) which can be used towards a New Zealand Certificate in Retail.

As part of Countdown SEEDS package each student will receive:

- ▶ a work placement with Countdown
- ▶ learning resources and assessment materials
- ▶ assessment and support through a dedicated Schools Transitions Advisor
- ▶ Polo shirts

Menu (Theory for 20666 and 11971 needs to be completed prior to entering the store)

| Unit | Title | Level | Credits |
|----------------------|--|-------|-----------|
| 20666 | Demonstrate basic knowledge of contamination hazards and control methods used in a food business | 2 | 2 |
| 11971 | Use safe work practices in a retail environment under supervision | 2 | 3 |
| 9677 | Communicate in a team or a group which has an objective | 2 | 3 |
| 28145 | Interact with customers in a service delivery context | 2 | 2 |
| 28301 | Demonstrate knowledge of products and product information in a retail environment | 2 | 5 |
| 11968 | Demonstrate and apply knowledge of legislation applicable to sale of good and services | 2 | 4 |
| 10791 | Participate in an informal meeting | 2 | 3 |
| Total Credits | | | 22 |

Why ServiceIQ?

ServiceIQ is a business division of Te Pūkenga – New Zealand Institute of Skills and Technology. We are the training partner for retail and many other service sectors. We help hundreds of businesses succeed by growing their talent, and we help young New Zealand students get a head-start with skills they need for a satisfying career and employment in the service industry.

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