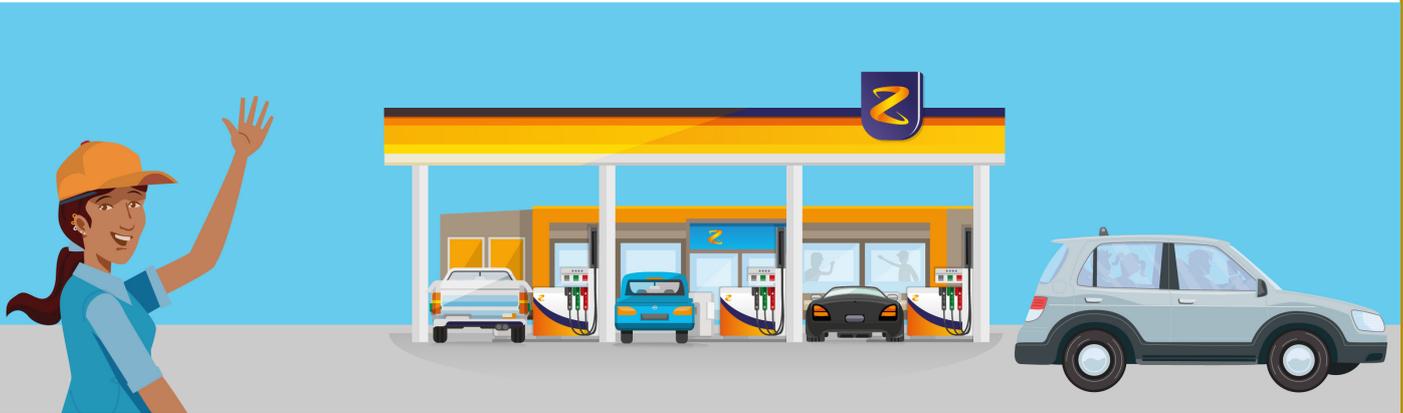


Z Energy Gateway Programme

FUEL YOUR RETAIL CAREER WITH Z!



Learn the ropes from New Zealand's famous service experts – you'll be looking after customers, looking after cars, and looking after yourself by gaining skills that can get you on the road to an exciting career in retail.

The Z Energy Certificate is a Gateway Programme that gives students a great opportunity to gain both valuable work experience plus NZQA credits that can be used towards a nationally recognised New Zealand Certificate in Retail.

They'll be supported and learn important skills in line with industry standards including: customer service; health and safety; effective communication; personal presentation; product knowledge and teamwork.

A career in retail offers loads of possibilities, from customer care and sales and marketing through to management.

How it works

Selected students will receive a work experience placement within a Z site and will be supported by a Z Coach and a ServicelQ Schools Transitions Advisor who liaise with store management to make sure they get an all-round understanding of the world of Z. Students will receive learning resources and e-learning logins to the Z Academy.

A clear development plan will be set and their work experience will be assessed in-store and through the Coordinator who also keeps the school up to date with progress.

Benefits for students

- ▶ get an introduction to an exciting career within retail
- ▶ gain credits towards a nationally recognised qualification
- ▶ get real experience in a real workplace
- ▶ enjoy the camaraderie from working as part of a team
- ▶ learn great industry skills and knowledge essential for a retail career
- ▶ learn valuable life skills in a supportive environment.

This successful programme is a partnership between ServicelQ and Z Energy Ltd.

TALK TO US

Service IQ

Whakangungu Ahumahi Ratonga
HELPING OUR CUSTOMERS SUCCEED
BY GROWING THEIR TALENT

For more information
please contact ServicelQ:

0800 863 693
schools@ServiceIQ.org.nz

ServiceIQ.org.nz



Z.co.nz

School 2 Career

Programme details

Specific regions offer a two week holiday programme from Monday to Friday. Please contact your Schools Transitions Advisor for more information.

Schools to provide safety boots – as per Z Health & Safety guidelines.

It costs \$500 +GST per student and results in a Z Energy Certificate. The certificate is made up of a set menu of NZQA credits (see below) which may be used towards a New Zealand Certificate in Retail.

As part of Z in Schools package each student will receive:

- ▶ work placement from 10am – 5pm each placement day
- ▶ full uniform including pants, shirt, cap and name badge (to be returned on last day of placement)
- ▶ learning and assessment resources and a dedicated Z Coach
- ▶ assessment and support from a ServiceIQ Schools Transitions Advisor.

Menu

Unit	Title	Level	Credits
57	Provide customer service	2	2
62	Maintain personal presentation and a positive attitude in a workplace involving customer contact	2	3
9677	Communicate in a team or group which has an objective	2	3
11971	Use safe work practices in a retail environment under supervision	2	3
24871	Complete complex forms	2	2
24997	Demonstrate knowledge of theft and fraud in a retail or distribution environment	2	5
28145	Interact with customers in a service delivery context	2	2
Total Credits			20

COVID-19 vaccination requirements

Students wishing to participate in a ServiceIQ Readymade (fully supported) Gateway programme which has an in-workplace component must be fully COVID-19 vaccinated.

ServiceIQ staff working in schools and Gateway workplaces will also meet the requirement to be fully vaccinated, as well as all applicable Public Health Orders.

Why ServiceIQ?

ServiceIQ is the training partner for the retail sector and many others in the service industry. We help hundreds of businesses succeed by growing their talent, and we help young New Zealand students get a head-start with skills they need for a satisfying career and employment in the service industry.

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