

Retail Ready Online

THE ONLINE RETAIL GATEWAY THAT DELIVERS VALUED PEOPLE SKILLS FOR WORK AND LIFE

When retail work placements aren't possible, Retail Ready Online is the solution.

If your students can't get to or access a workplace, or simply aren't work-ready, this option helps them gain valued people skills that will help them get ahead in work and be there for life.



Retail suits many people with its wide range of exciting career and on-job learning opportunities. Helping customers, creating product displays, marketing, running a store, or management at head office are just a few – and that's before you even consider the growing online and distribution options the industry offers.

Retail Ready Online is a Gateway programme that gives students a chance to get valuable skills and knowledge in retail and can help make the move from school into a career.

How it works

Students will gain NCEA credits that can also be used towards a nationally recognised New Zealand Certificate in Retail. Even though it's fully online, they'll be supported all the way and gain important knowledge in line with industry standards including: problem solving; product knowledge; cash handling and payment processing; legislation for sale of goods and services; dealing with theft and fraud; and workplace diversity.

Successful completion of Retail Ready Online will see your student gain 22 credits at Level 2, plus the industry recognised Customer Service Award.

Benefits for students

- ▶ Gain credits towards NCEA and a nationally recognised Award.
- ▶ Get real industry knowledge that's useful in everyday life too.
- ▶ Learn online wherever and whenever suits best, and at your own pace.
- ▶ Online video and learning material that make assessment tasks applicable in real life.
- ▶ Unit standards achieved can be applied to a full workplace New Zealand Certificate.

TALK TO US

Service IQ

Whakangungu Ahumahi Ratonga

HELPING OUR CUSTOMERS SUCCEED
BY GROWING THEIR TALENT

For more information please contact ServiceIQ:

0800 863 693

schools@ServiceIQ.org.nz

ServiceIQ.org.nz

School 2 Career

Programme details

The learning material for the programme, including supporting video, is fully online. Assessments are paper-based and are assessed by ServiceIQ, with your school reporting the credits achieved.

It costs \$500 +GST per students and results in a Retail Customer Service Award, made up of 22 credits covering the essentials in customer service identified by the industry as essential for the retail workplace. Included is access to the online learning platform, all paper assessment material, assessment by ServiceIQ and support from a ServiceIQ Schools Transition Advisor as required.

Note: Workplace option available

Students can complete Retail Ready Online in conjunction with a work placement. However, ServiceIQ cannot help with this – it would need to be arranged by the school, and it cannot be with an employer who partners with us to offer one of our Readymade Gateway options. These are listed on our website at ServiceIQ.org.nz

Menu

Unit	Title	Level	Credits
7123	Apply a problem-solving method	2	3
28301	Demonstrate knowledge of products and product information in a retail environment	2	5
28298	Demonstrate cash handling in a retail environment	2	3
11968	Demonstrate and apply knowledge of legislation applicable to sale of goods and services	2	4
24997	Demonstrate knowledge of theft and fraud in a retail or distribution environment	2	5
377	Demonstrate knowledge of diversity in workplaces	2	2
Total Credits			22

Why ServiceIQ?

ServiceIQ is the training partner for the retail sector and many others in the service industry. We help hundreds of businesses succeed by growing their talent, and we help young New Zealand students get a head-start with skills they need for a satisfying career and employment in the service industry.

How to get started

To apply for this exciting online programme, please contact one of the ServiceIQ Talent Supply and Transitions team who will walk you through the process. Signup and assessments are paper-based; the learning material is entirely online.

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